



KNAUF DANOLINE QUANTITY AND REVERBERATION-TIME CALCULATION WARRANTY

Limited Warranty

Knauf Danoline A/S technical advice and calculations of quantity or reverberation time are warranted to be of consistent quality and correct at the time of issue and in relation to current knowledge at the time of issue.

Warranty coverage under this Limited Warranty is subject to the following terms and conditions.

Conditions of Warranty

Quantity calculations must be approved by the customer prior to order placement. Knauf Danoline must be in possession of accurate documentation with descriptions and drawings of the project. For reverberation calculations, this must include a description of all other interior materials and surfaces together with room function and use, including furnishing specifications. Reverberation calculations based on empty rooms are not covered by this warranty.

All products recommended by and listed in a Knauf Danoline calculation shall be installed using components and accessories specified and in accordance with Knauf Danoline or the relevant manufacturer's instructions and guidance available from www.knaufdanoline.com and other relevant websites, as in effect at the time of installation and in strict accordance with relevant building codes and approved / good building practices.

This warranty does not cover calculations not issued by Knauf Danoline and its employees, nor does it cover non written calculations whether expressed or implied.

What you must do

You must notify Knauf Danoline A/S of any suspected error in a Knauf Danoline calculation immediately upon discovery/first observation or suspicion and within 7 days of issue and before beginning any remedial action.

Notification must describe the location and details of the calculation error and including any relevant information, be made to info@knaufdanoline.com or the following postal address: Knauf Danoline A/S, Klovermarksvej 6, 9500 Hobro, Denmark

What we will do

Knauf Danoline reserve the right to investigate the alleged error at their discretion and Knauf Danoline's employees or authorised agents must be granted access to the building and room in which the product is installed.

Quantity Calculations

Where a customer approved Knauf Danoline quantity calculation error is shown to be solely responsible for insufficient ordering and delivery of Knauf Danoline products to complete the work on which the quantity calculation is based, Knauf Danoline will within reason supply the necessary (same, equivalent or alternative) products to allow work to be completed.

Where a customer approved Knauf Danoline quantity calculation error is shown to be solely responsible for over-supply of Knauf Danoline products to site, Knauf Danoline will take back the excess goods and provide a full refund for products returned in unbroken packaging and in factory condition. Knauf Danoline reserve the right to require that goods be returned to us within 3 months from the date of purchase.

Reverberation Time Calculations

In the case of a Knauf Danoline reverberation time calculation not resulting in the anticipated or required reverberation time, Knauf Danoline reserve the right to carry out reverberation time measurements under the circumstances as described in the reverberation time calculation.

Where a Knauf Danoline reverberation time calculation error is shown to be solely responsible for the failure to provide the anticipated or required reverberation time, Knauf Danoline will provide additional materials necessary to bring the reverberation time to the required level.

Knauf Danoline will not under any circumstances be liable for any property damage, or personal injury, consequential or incidental economic loss or loss of profits or damage, including those suffered through or resulting from a calculation error or the provision of technical advice.

Nothing in this warranty shall be deemed or construed as affecting the purchaser's legal rights under the laws pertaining at the time of purchase.

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